

# **TOKEN DISPENSER PROGRAMMING MANUAL**

## **HOW TO OPERATE TOKEN DISPENSER**

- 1. Power:** Connect power to dispenser through power adapter provided.
- 2. Token printout:** Turn ON dispenser power switch and then press front panel switch
- 3. Manual token reset::** Open token dispenser door, press switch that mounted back side of door to reset token number manually, automatic token reset is default based on date change.
- 4. Paper loading:** To load paper push up printer lever as shown on image then place roll inside, keep 5cm paper outside, also keep thermal side (soft side) of paper towards to printer head (up) then close it by pushing printer door inside/towards paper roll.



Open



Close



Auto cutter printer

## **HOW TO PROGRAMME FROM ANDROID MOBILE**

1. Download and install Android software [TokenInfoUpdater](http://www.hextek.in) from [www.hextek.in](http://www.hextek.in) on your android device.
2. Connect USB-RS232 converter blue color data cable one side with token machine and other side with your mobile through USB-OTG adapter(Enable USB-OTG permission on your mobile OTG/USB setting), disconnect printer 4pin wire(black-green-yellow-blue) from printer board.
- 3.TokenInfoUpdater android app will open automatically when it detects data cable and then edit your information then click UPDATE button, wait few seconds till to get update success confirmation message(machine will give 5-6 short buzzer sound during updating your information that means your data sharing with machine)

4. Switch OFF power then remove USB-RS232 converter connector form dispenser then power ON to print your token
5. If your information not updated/missing or if you want any further correction then repeat the above steps again till get updated.
6. For further support feel free to contact on 9444896273/8124976497 or mail to [info@hextek.in](mailto:info@hextek.in)/[sales@hextek.in](mailto:sales@hextek.in)

**Note: Don't open TokenInfoUpdater app manually, it will open automatically, whenever you connect programming cable with your mobile.**

### **HOW TO PROGRAMME FROM COMPUTER (PC)**

1. Download and install [TokenInfoUpdater.exe](#) software from [www.hextek.in](http://www.hextek.in) on your computer, JRE(Java runtime) required if it not found on your system, this software will install it automatically, JRE bundled with this software.
2. Download [USB-RS232 converter](#) driver and then install this driver that suitable to your converter cable CH-341 or PL-2303.
3. Connect USB-RS232 converter cable between token machine and your PC.
4. Open installed TokenInfoUpdater software then selects COM Port number and then fill your information then click OPEN button to open COM port then click WRITE/UPDATE button, wait till to get updated success confirmation pop-up message.
5. Switch OFF power then remove USB-RS232 converter and then reconnect if any connector disconnected from main board
6. Power ON token machine, press the token button to get updated printout, if your information not updated or if you want any further correction then repeat the above steps till get updated.

For further support feel free to contact on 9444896273/8124976497

#### ***Contact:***

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